

# Understanding Your Bill

In April 2015, as part of our new member account system, we will begin using a new bill format. We have worked diligently to upgrade our systems and this bill is the result of our desire to provide our members with the most information possible.

- 1 Statement date, account number and payment due date
- 2 Service summary shows all charges for your account
- 3 Notice center; will display account-specific messages
- 4 Meter location and meter reading information
- 5 Energy usage history over the past year; includes direct comparison to same month last year
- 6 Charges for current billing period; includes any previously unpaid balances
- 7 Account number and due amount; please return stub with payment



Manage your account. Anytime.  
[www.ozarksecc.com/MyOzarks](http://www.ozarksecc.com/MyOzarks)

PO Box 848 | Fayetteville, AR 72702 | 800.521.6144 | www.ozarksecc.com

Reduce the clutter with paperless billing. Visit [ozarksecc.com/paperless](http://ozarksecc.com/paperless) for more.

238 1 AV 0.378  
 ANYBODY  
 1234 ANYPLACE RD  
 ANYWHERE AR 99999 -9999

5 238  
C-1 P-4

**1** Statement Date 03/04/2015

Account Number 999999999

Payment Due 03/19/2015

**Service Summary**

Previous Balance 108.37

Payment(s) Received -108.37

Balance Forward 0.00

Current Charges 108.37

**Total Amount Due \$108.37**

**Bank Draft**

**Account Number: 999999999** **Phone Number: (999) 999-1234**

Meter Number	Services From	To	Days	Readings Previous	Present	Usage	Rate	Service Address Location Number
1234567	02/02/2015	03/02/2015	28	48228	49276	1048	1A1	1234 ANYPLACE RD E HOUS 12345678

**kWh Usage History**

PERIOD ENDING	03/05/2014	03/04/2015
Avg Daily Temp	39°	40°
Avg Daily kWh	31	37
Avg Daily Cost	\$3.00	\$3.59

**Current Service Detail**

**Balance Forward 0.00**

Customer Charge 18.00

Energy Charge 1000 kWh @ 0.0619600 61.96

48 kWh @ 0.0519600 2.49

Security Light(s) 75 kWh 4.91

Fuel Cost Adj 1123 kWh @ 0.0073420 8.24

Debt Cost Adj 1123 kWh @ 0.0044320 4.97

Washington County Tax 1.26

Arkansas State Tax 6.54

**Total Electric Charges 108.37**

**Total Amount Due 03/19/2015 \$108.37**

**\$4.93 late charge applies on 03/20/2015**

**KEEP**

---

**SEND**

Please check if returning information on the reverse side.

**Your account. Your Ozarks.**  
 Pay your bill and get up-to-date information about your account, including daily usage readings and payment history with the MyOzarks mobile app.  
 Visit [www.ozarksecc.com/MyOzarks](http://www.ozarksecc.com/MyOzarks) for more information.

**Sending us a check?**  
 Did you know we offer a bank draft payment option? Stop worrying about due dates and misplaced bills. Call 1-800-521-6144 for more information.

**Want to pay by credit card?**  
 Pay your bill quickly and securely with our automated phone system, available 24/7. Call 1-800-521-6144 to make a payment.

**7** Account Number 999999999

Location Number 12345678

Total Due 03/19/2015 \$108.37

**Bank Draft - Do Not Pay**

ANYBODY  
 1234 ANYPLACE RD  
 ANYWHERE AR 99999-9999

OZARKS ELECTRIC COOPERATIVE  
 PO BOX 22114  
 TULSA OK 74121-2114

3

7 0999999999

0000000010837